

## Walled Lake Schools Federal Credit Union - 2019 Annual Meeting

### President's Report

2019 proved to be one of Walled Lake Schools Federal Credit Union most challenging yet productive years. Through strategic planning, your board of directors, supervisory committee and executive team created a guide toward reaching goals that will lead us into the next decade. Some of those goals included a full building renovation, a Field of Membership expansion and to change our name from Walled Lake School Employees Federal Credit Union to Walled Lake Schools Federal Credit Union.

Renovations began in July and lasted over six (6) months. The renovation allowed us to rethink the way our members do business with us overall, and to really assess how we welcome people into our space to help them. Our top priority was to create a state-of-the-art facility that provides a consistent and welcoming experience for our members, and I believe we achieved that. This renovation represented the optimistic, member-focused vision we have for the future and allow us to grow.

With the support of Kenneth Gutman, Superintendent of the Walled Lake Consolidated School District, the NCUA approved our request to amend our charter to add "Students attending Walled Lake Consolidated School District" to our Field of Membership. With this expansion membership is now available to the entire student body and members of their immediate family in the Walled Lake Consolidated School District. To support the membership expansion, we immediately opened student-run credit union branches in all the middle schools in the district. In partnership with the middle schools the "Saving for your Future is S.I.M.P.L.E. program was created. (**S**-Start with a goal, **I**-Invest when you can, **M**-Money management, **P**-Plan ahead, **L**-Limit spending, **E**-Earn interest) The vision for this program was to engage the student members with real world financial experiences and understanding the value of saving for their future. We look forward to expanding this program to the other schools in the district in the future.

In November the NCUA officially approved our request to change our name to Walled Lake Schools Federal Credit Union. The credit union's new name was chosen to represent the ability to welcome all of the Walled Lake Consolidated School District. While we were very proud to carry the same name for almost 70 years we our happy our new name reflects our loyalty to our credit union's foundation and commitment to this community.

While 2019 brought on several changes some things have not changed – and never will. Our singular reason for being is – and always will be – to deliver exceptional service and value to our members. Personalized service that makes our members feel valued and appreciated and a level of trust that inspires confidence and peace of mind. These old-fashioned values will never go out of style.

2020 brings challenges due to COVID-19. Maintaining a continuous position of strength enables us to withstand the changing economic environment. We want you to know that we are here for our members who are experiencing financial hardships. We have a tradition of doing what is right for our members and our community, especially during times of crisis

Last year was one of great successes and none of them would have been possible without your loyalty and support. Please know that we deeply appreciate your membership and are truly grateful for the opportunities to serve you.

Sincerely,

**Barbara Garbutt,**

President, Board of Directors

Walled Lake Schools Federal Credit Union



## Walled Lake Schools Federal Credit Union – 2019 Annual Meeting Supervisory Committee Report

The role of the Supervisory Committee is to verify that adequate controls are in place to provide oversight of the financial reporting process, system of internal controls, monitor compliance with applicable laws and regulations, code of conduct activities and to ensure the fiscal integrity of Walled Lake Schools Federal Credit Union.

These responsibilities are accomplished through an annual financial audit, verification of members accounts and quarterly internal audits. The supervisory committee engaged **Financial Standards Group, (FSG)** a CPA firm with recognized expertise in the credit union industry to perform these audits. FSG also performs our required annual **BSA, AML, CIP, OFAC** and, **ACH** audits. FSG prepares comprehensive reports for each audit conducted.

The Supervisory Committee is pleased to report that FSG has issued an (unmodified) clean audit opinion report on Walled Lake Schools Federal Credit Union financial statements as of and for the year ended December 31, 2019.

Quarterly internal audits monitor the performance of the credit union employees and official family and the policies established by the Board of Directors to ensure their compliance.

Based on the reports and information received from the audits performed in 2019 by FSG, the Supervisory Committee remains confident that Walled Lake Schools Federal Credit Union maintains adequate controls, complies with applicable laws and regulations and is well managed and fiscally sound.

Sincerely,

**Mary Riemersma**

Chairperson, Supervisory Committee

Walled Lake Schools Federal Credit Union



**BSA** - **Bank Secrecy Act**

**AML** - **Anti Money Laundering**

**CIP** - **Customer Identification Program**

**OFAC** - **Office of Foreign Asset Control**

**ACH** - **Automated Clearing House**

## Walled Lake Schools Federal Credit Union - 2019 Annual Meeting Treasurers Report

I am proud to report that Walled Lake Schools Federal Credit Union ended 2019 with strength and momentum after a year of transformative change. We undertook a significant building renovation project and expanded our field of membership to now include the students in the Walled Lake Consolidated School District and their immediate family members.

During 2019, we welcomed 200 new members to the credit union for a total of 5,687 members. Our goal is to help more people improve their financial well-being. We will continue to fulfill the credit union philosophy of “people helping people.” Our success is made possible by you, and our continued growth will be helped by those who tell family members, co-workers etc. about Walled Lake Schools Federal Credit Union and our incredible value and service.

With your loyalty and commitment, the credit union grew in total assets to over \$112 million, that’s up \$4 million dollars or 3.76% from 2018.

We had a net income of \$838,524 and a strong net worth of over 13%. this far exceeds the regulatory requirement of 7% net worth. Think of net worth as the credit union’s savings for a rainy day, it positions us well to weather any economic downturn.

We continue to offer our members great value through outstanding deposit rates every day. We align our deposit offerings to help our members reach their financial goals. Our total deposits increased by \$1,365,000.00 to over \$96,564,914.00 and we paid over \$200,000 in dividends and interest.

We are pleased that more members took advantage of our excellent loan products and chose Walled Lake Schools Federal Credit Union for their financial needs. We were successful in assisting our members by providing over \$5 million dollars in new loans in 2019.

In 2019 we continued to increase our presence in the community. The credit union proudly donated to our local charities and sponsored multiple programs throughout the Walled Lake Consolidated School District.

We want you to know that we are here for you and are ready to lead you into a brighter financial future.

In closing, we want to thank you, our members, for your support throughout 2019.

Sincerely,

**Neal Howald**

Treasurer, Board of Directors

Walled Lake Schools Federal Credit Union

